

Smile Train's inaugural Leadership, Innovation, & Training Congress



About the Congress

Enhancing Quality of Care

Welcome to the Smile Train's inaugural Leadership, Innovation, & Training (LIT) Congress where for three days we will be joined by Latin American leaders in multidisciplinary cleft lip and palate care.

We will hear directly from these leaders and treatment center providers. They will discuss the unique challenges we face in the region and propose opportunities for us improve the level of care that is offered to our patients.



June 22-24, 2023



Santiago de Chile



Registration

Remember to:

- Following your email confirmation, please complete the form below to share your personal details and to indicate your interest in various activities:
<https://smiletrainla.arca.cl/>
- Smile Train is proud to fully sponsor the program, making registration completely free for those who have been invited to attend.

Travel Information

We want you to have the best experience participating in the Congress. Here are our practical tips and some helpful information to know before you arrive in Santiago de Chile. Let us help you be prepared and informed on everything you need to know!



Hotel Accommodation DoubleTree By Hilton Santiago

This is the official hotel for our partners and it is located within a 10 minutes walking distance to the venue of the LIT Congress.

 24hs reception

 Gastronomic alternatives in the Hotel:
Coffee shop: "Between" | Restaurant: "Quotidien" | Bar: "Winter Garden & Bar 2727"

 Nearby metro station: Tobalaba

 Arturo Merino Benitez International Airport is approximately 25 minutes away by car.

 Parking free to all guests at Encomenderos Street, 275

 Website:
www.hiltonhotels.com/es_XM/chile/_doubletree-by-hilton-hotel-santiago-vitacura/

 Avenida Vitacura 2727, Santiago, 8320000, Chile



Rooms are equipped with:

- Flat screen TV, private bathroom with complimentary toiletries and a hairdryer.
- Mini-bar (not included in the price), telephone, ironing board, a security box
- High-speed WiFi access
- Luggage storage
- Laundry service
- Business center with photocopy service and a private wine store.



**Smile Train's
inaugural
Leadership,
Innovation, &
Training Congress**



Travel Information



Congress Venue W Hotel Santiago

 Isidora Goyenechea 3000, Las Condes,
Santiago, Chile

The LIT Congress will take place at the W Santiago, in a convention space of 1,050 square meters, known to foster creativity and innovation.

Located in the heart of the City, the W Santiago has served as the venue for countless international meetings and congresses during its 14 years of operational excellence.

This wonderful venue is situated in the Las Condes neighborhood, a great area that is within walking distance to subway stations, shops and restaurants.



Website:

www.espanol.marriott.com/hotels/maps/travel/sclwh-w-santiago/



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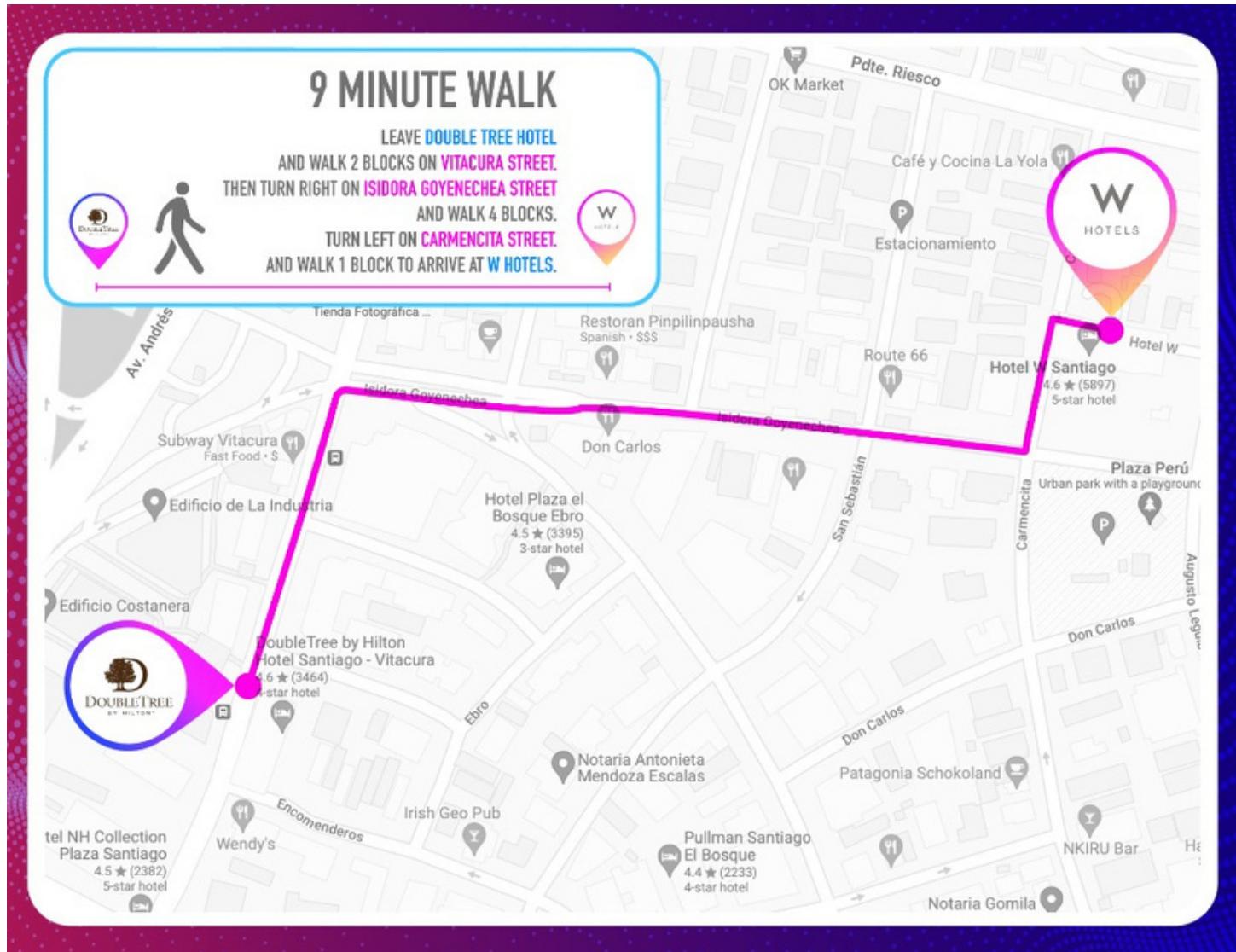


✈ Travel Information



Navigating from the Hotel to LIT Congress Venue

It takes **9 minutes** to walk from the DoubleTree Hotel to the LIT Congress venue, the W Hotel Santiago.



Travel Information



Visa

- To visit Chile you only need to present your ID if you're from: **Argentina, Bolivia, Brazil, Colombia, Ecuador, Peru, Uruguay or Paraguay.**
- All other Central and South American countries **require a passport** to enter Chile.
- If you are a citizen of the **European Union, the United States or Canada**, you do not need a tourist visa.
- If you are from Australia, Cuba, Haití or Venezuela, you need a **Visa Tourist**.
- Please note that some countries (Albania, Australia, Canada, United States, and Mexico) must pay a **cash fee** (reciprocity tax) upon arrival at the airport in Chile.



Time Zone

Time in Chile is given by **UTC-04:00** from **April-September** and UTC-03:00 in summer.



Weather in June

It's **winter time** in Chile.

- Daytime temperatures usually reach 15°C and fall to 4°C at night in the capital city of Santiago.
- In Santiago in June, there's a 20% chance of rain or snow on an average day.



Natural disasters and climate

Earthquakes

- Chile is in a **high-risk zone for earthquakes**.

Keep in mind that all hotels have **safety protocols** in case of an earthquake, so the hotel staff will tell you what measures to take. However, here are some **recommendations**:

- Be aware of the hotel's emergency exits.
- If the earthquake alert sounds, it is important to remain calm, evacuate the building if possible and follow the evacuation routes. If you are unable to leave, locate the least risky areas: move away from windows, furniture, mirrors, plants and other heavy objects.
- During an earthquake, do not use the hotel stairs, much less elevators. If the evacuation route allows, you should leave the building when the event has stopped.

Travel Information

Money

 Currency in Chile:
Pesos Chilenos

 Exchanging money:

- Exchange rate: USD 1 = 819* Chilean pesos | *Please take into account that there could be a few rate fluctuations. You can check the daily exchange rate through this website: www.oanda.com
- Operating hours of Foreign Exchange offices: Monday to Friday, from 09:00 to 19:00.
- Where can you find Foreign Exchange offices?: You can find 24-hour exchange offices in the Arturo Merino Benitez Airport. You can also find exchange offices in shopping malls and tourist areas. They are usually open late, Monday - Saturday.

 Reminder:

- Exchanging money from a hotel or at an airport vendor often means a worse exchange rate. Even so, we recommend you to change currency at the arrival airport, never at the departure airport.

 ATM:

ATMs offer foreign language options and pay out Chilean Pesos. Cash withdrawal limits are around \$200.

 Credit Card:

Most hotels, car-rental agencies, shops, pharmacies, entertainment venues and restaurants accept Visa, MasterCard and Amex. Usually there is a fee charged to customers.

 Bank:

Open from 9:00 to 14:00 - Monday to Friday.

 Customs Regulations:

Do not forget to complete the Affidavit, even if you are traveling with minors. You can fill out the form in the Custom Area at the airport or through:
djsimple.sag.gob.cl/etapas/ejecutar/2952867

- Don't forget to alert your bank that you will be traveling before your trip. It's also wise to bring cash in the event something happens to your debit or credit card.

Travel Information

Transportation

The best way to get to the Hotel Accommodation, DoubleTree by Hilton Santiago or to the Congress venue from Arturo Merino Benitez International Airport (SCL) is by **cab, Uber, bus, subway or shuttle (service provided by the hotel for a fee)**. All services will take you to the hotel in only **20-45 minutes**, depending on traffic.



Cab:

There are **2 different types of cabs** at Santiago Airport:

- **Black and Yellow:** These are the normal cabs and operate with a meter.
- **Blue:** Tourist cabs.
- **Taxi rate:** 45 USD



We strongly recommend to board only official and authorized cabs.

It could be an uncomfortable situation if you do not ignore aggressive drivers and their representatives. Don't even ask them for prices, as they may then become insistent that you take their service.



Subway:

It's a very easy way to travel, if you decide to use this option, **the stop for the W Hotel Santiago is "I Golf"**.

- **Fare:** 0.92-1.12 USD



Shuttle:

W Hotel Santiago (congress venue) has a shuttle service between the airport and the hotel.

- Reservation required
- 24 Hours - 7 days a week
- Phone: +56 2 27700099
- **Rate:** 60 USD (single trip)



Bus:

From the airport there are two bus options: **TurBus and Centropuerto**.

- 45 minutes from airport to city
- They operate from 05:00 to 00:00, every 30 minutes.
- If you choose this option the stop for the W Hotel Santiago is Alameda terminal
- **Fare:** 2.27 USD



Uber | Cabify:

These services are available in Santiago.

Travel Information

Latest Covid-Regulation

Under the current alert level, visitors to Chile must meet **the following requirements** according to the site, Chile Travel: <https://www.chile.travel/en/traveltochileplan/>. Please check several days in advance, before you travel, to avoid surprises:



Vaccination:

- To enter Chile, passengers that are not residents of Chile must submit **vaccination certificates** from the country where they were vaccinated and an identity document.
- **If you are not vaccinated**, you must submit proof of a negative PCR test taken within 48 hours of departure to Chile.
- **All children under 18 years old may enter Chile**, regardless of vaccination status.
- On arrival in Chile, visitors may be **required to take a random PCR or antigen test**.



Health Insurance

It is not mandatory to travel with health insurance, however **it is recommended to travel with insurance that covers COVID related medical expenses**.



Mask

- People must wear a mask in all medical facilities such as **clinics, hospitals and laboratories**.
- The wearing of a mask on **public transport** is recommended.
- We also recommend wearing a mask during the **LIT Congress**.



General Information

- Chile continues to experience community transmission of COVID-19, but **the seriousness of the pandemic has reduced** over time thanks to high vaccination levels and acquired immunity in the population.
- If you are in Chile, you should monitor developments regularly and follow the advice of local authorities. See links to relevant websites below:



Step by Step Plan (Paso a Paso):
www.gob.cl/pasoapaso/



Chilean Ministry of Health on Twitter:
twitter.com/ministeriosalud

Travel Information

FAQ



Medical treatment

You will need to pay for any medical treatment which you receive in Chile. For this reason, it is advisable **to take out medical insurance before traveling.**



Smoking

Officially forbidden in all hotels and enclosed restaurant and bar spaces.



Safety and Security

Theft is not generally a big problem and robbery (mugging) is comparatively rare, but don't let Santiago's relative safety lull you. **Take normal precautions.** Areas in which to be particularly careful include the center of the town.



Electricity



Plug type C



Plug type L



Tipping

Restaurants & Bars: usually 10%.



Dress code

Smart casual business.



Contact us

If you have any questions the best way to contact us is:

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We are very excited!
See you soon!

